

Town of Windsor

Memorandum

December 8, 2020

TO: The Honorable Mayor and Town Council
FROM: William G. Saunders, IV, Town Manager *WGS IV*
SUBJECT: COVID-19 Municipal Utility Relief Program

A program for the relief of customers of municipal utilities during the COVID-19 pandemic.

Background

The Virginia Department of Housing and Community Development (DHCD) has initiated a program for the relief of customers of municipal utilities using Cares Act funds. These funds would come directly from the Commonwealth, and are not a part of those Cares Act funds already earmarked for the Town of Windsor. The primary focus of these funds is the assistance of customers who have outstanding utility bills which are 30+ and/or 60+ days in arrears due to economic hardships related to the COVID-19 pandemic. Municipal utilities in Hampton Roads have over \$34 million in delinquent balances; approximately 2x the amount in 2019.

Specifics

The Town of Windsor has \$7,815.29 of water bills 30+ days in arrears, and \$5,395.65 of water bills 60+ days in arrears for the relevant time period; which is March 1, 2020 through October 31, 2020.

Application has been made for the receipt of this benefit, but how much will be granted and what percentage of the funds in arrears can be certified to be caused by the pandemic is unknown at this time.

Recommended Action

-No action required.